



Process Documentation

Department:

Customer Support

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NAME OF PROCESS

Verify Printer Compatibility with RentalMan

Use Case / Objectives

When connecting a new printer, it must be compatible with RentalMan. This document will help you determine whether or not a printer's specifications are RentalMan-compatible.

Configuration, Training, and Reporting

You will need to know your printer's model number to look up its specific specifications.

Verify Printer Compatibility with RentalMan

For a printer to be compatible with RentalMan, it must meet the following requirements:

1. The printer is PCL 5 or PCL 6 language compliant (Emulation).
2. The printer has a minimum of 32 MB of memory.
3. It cannot be a GDI or WINS printer.
 - a. A GDI printer or Graphical Device Interface relies on your PC to prepare all the print data before it is ready to be printed. These are more suited towards more powerful PCs and generally work best in Windows environments.
 - b. A WINS printer or Windows Internet Name Service printer is a legacy computer name registration and resolution service that maps computer NetBIOS names to IP addresses.

To verify these things, you will need to know your printer's model number. Each of the three above requirements can be verified with a relatively straightforward internet search.

1. Open your preferred web browser and type in your printer's model number.
2. Press Enter to search for your printer.
3. Navigate to your printer's specifications page.
4. Scroll through the information and locate the necessary requirements.

- a. *Language Compliance (Emulation)* of PCL 5 or PCL 6

Printer Specifications	
Automatic 2-sided Print	<ul style="list-style-type: none"> HL-L3290CDW/DCP-L3551CDW/MFC-L3750CDW/MFC-L3770CDW Yes
Emulation	<ul style="list-style-type: none"> PCL6, BR-Script3, PDF Version 1.7, XPS Version 1.0
Resolution	<ul style="list-style-type: none"> 600 x 600 dpi, 2,400 dpi class (2400 x 600) quality

- b. *Memory* of at least 32 MB

General Specifications	
Printer Type	<ul style="list-style-type: none"> LED
Print Method	<ul style="list-style-type: none"> Electrophotographic LED Printer
Memory Capacity	Standard <ul style="list-style-type: none"> 512 MB

- c. Is not a GDI or WINS printer.
- i. These are both Windows specific functions that will cause issues with our printing functions.